2025 HIGHLIGHTS

60 Years of the Older Americans Act

The Older Americans Act (OAA) celebrated its 60th Anniversary in 2025, marking six decades of supporting older adults in the United States. OAA provides funding and resources for a wide range of social and health-related services, including meals, transportation, in-home care, and caregiver support. The OAA's 60th year is a significant milestone, highlighting the enduring impact of this national commitment to supporting older adults. Throughout the years, subsequent reauthorization of this legislation established the Long-Term Care Ombudsman Program, created the Administration on Aging (AoA), and in 1973, the Area Agencies on Aging (AAA). AAAs are a crucial part of the OAA network, working locally to provide a range of services to help seniors stay healthy, connected, and independent in their communities.

Agency Refresh

In 2025, AAA7 experienced several significant changes, including the adoption of a new Mission and Vision, the launch of an updated website, and the relocation of our satellite office in Adams County. Our refreshed Mission and Vision better reflect our commitment to serving the communities throughout our region and aligning with our goals for the future. These statements are featured on the back cover of this year's Annual Report. We also redesigned our website, www.aaa7.org, to provide a more user-friendly experience and improve access to information about the resources, programs, and services available to individuals and families in our communities. In addition, our Adams County Office was relocated from West Union to Peebles. The new location offers a single-floor layout, improved accessibility, convenient parking, and closer proximity to several counties in the western portion of the AAA7 service area. Together, these changes strengthen our ability to serve older adults, caregivers, and community partners throughout the region.

Aging Together: A Community Conversation



The AAA7 hosted a special advocacy event in early 2025 to bring together legislators and those working in and representing the aging network to discuss priorities and needs for older adults in the community. "Aging Together: A Community Conversation" brought together representatives from the AAA7's ten-county core district. Attendees included local, state and federal legislators and representatives, in addition to providers, mobility managers, and others who provide services to older adults. During the event, State budget priorities were presented as well as testimonies from local Senior Centers on the impact of programs in the local community. Following formal presentations, participants engaged in a roundtable discussion on top needs for older adults in their community and how flexible funding could help. Top areas identified by attendees included: meals, transportation, wait list reduction, activities such as digital literacy and exercise classes, ramps and home modifications, home care, the workforce, and volunteer recruitment. This information was used to develop a summary that was presented to legislators to keep them informed of needs in local communities.

2025 Mission Statement

Helping You Age Better!

2025 Vision Statement

AAA7 will be the trusted source for information, resources, and services that support health and well-being in southern Ohio.

The Area Agency on Aging District 7 (AAA7) is a private, non-profit, 501 (c)(3) corporation designated by the State of Ohio to be the planning, coordinating and administrative agency for federal and state programs in Adams, Brown, Gallia, Highland, Jackson, Lawrence, Pike, Ross, Scioto and Vinton Counties in southern Ohio. The services we provide help older adults and those with disabilities live safely and independently in their residence of choice through services paid for by Medicare, Medicaid, other federal and state resources, as well as private pay.

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Services Rendered on a Non-Discriminatory Basis



2025 ANNUAL REPORT

Roots Run Deep

Area Agency on Aging District 7, Inc.
Serving Adams, Brown, Gallia, Highland, Jackson, Lawrence, Pike, Ross, Scioto and Vinton Counties in Ohio.

Welcome

2025 was a year of preparation for changes to come in the aging network. The Ohio Area Agencies on Aging (AAAs) collectively worked with the Ohio Department of Medicaid (ODM) to prepare for the 2026 implementation of Next Generation MyCare. This fully integrated dually-eligible special needs plan shifts the traditional look of home-based waivers in Ohio. Next Generation MyCare allows for the coordination of care through one of four Managed Care plans to streamline services and claims processing. With a collaborative approach, the AAAs, ODM, and the Managed Care plans worked through the details of 2026 implementation to best serve the people of Ohio.

With major changes in the way we manage the home-based waivers in the state, we prepared for an overall shift to the AAA7 business model. The anticipated change created the perfect opportunity to reflect, refine, and focus on meeting the growing needs of the aging population. We carefully evaluated our history, accomplishments, and direction to ensure the Agency remains well-positioned for continued success. We expanded outreach in our communities to share more about how AAA7 can best support our region. Our updated Mission, "Helping You Age Better!" truly speaks to the heart of everything that we do - sharing information and resources and connecting our communities with programs and support to help them as they age.

AAA7 is built on a long-standing commitment to serving our communities. For more than 50 years, the agency has provided access to resources and services that support the needs of at-risk populations throughout southern Ohio. As the aging services network continues to evolve, we remain rooted in our mission and values while adapting to meet emerging challenges and opportunities.



Jamie Herrmann
Executive Director

FACTS & FIGURES

Resource Center 2025

The Resource Center is the AAA7's "Front Door," connecting individuals of any age or disability to a variety of resources and scheduling in-home assessments to discuss long-term care options in more detail.

- ✓ Pre-Admission Reviews: 4,246
- ✓ Information and Referral Calls: 15,945
- ✓ Assessments Completed: 3,178

PASSPORT 2025

The PASSPORT Medicaid Waiver Program provides in-home services designed to help seniors age 60 and over who are at risk of nursing facility placement live safely at home.

- ✓ Total Census as of 12/31/2025: 3,146
- ✓ Total Consumers Served: 4,030

Assisted Living 2025

The Assisted Living Medicaid Waiver Program is available to adults age 21 and over that offers another option for community living as an alternative to nursing facility placement.

- ✓ Total Census as of 12/31/2025: 398
- ✓ Total Consumers Served: 517

Older Americans Act Services 2025

Federal Older Americans Act funds support a local senior service network throughout the 10-county region that provides a variety of community-based services for individuals age 60 and older.

- ✓ Adult Day Service: 18 consumers; 1,327 days
- ✓ Congregate Meals: 1,247 consumers; 51,420 meals
- ✓ Home-Delivered Meals: 1,136 consumers; 186,292 meals
- ✓ Homemaker: 36 consumers; 3,025.50 hours
- ✓ Legal Assistance: 749 consumers; 2,272.25 hours
- ✓ Personal Care: 16 consumers; 2,288 hours
- ✓ Transportation: 614 consumers; 22,785 one-way trips covering 343,924 miles

OAA/Other Federal Funds for above services: $1,764,262.26
Local Matching Funds for above services: $3,337,720.21
Participant Donations: $181,640.75

Caregiver Support Program 2025

Assists informal caregivers with information about caring for themselves and their loved ones, providing counseling, caregiver training, respite services, information and assistance, and linking caregivers to other services as needed. In 2025, the AAA continued partnering with Trualta, an online caregiver portal, to help family caregivers better manage care at home for their loved ones.

- ✓ Case Management: 549.25 hours for 218 caregivers
- ✓ Counseling Sessions: 168
- ✓ Information, Referral and Assistance Contacts: 206
- ✓ Personal Care/Respite: 8,967.5 hours for 119 caregivers
- ✓ Supplemental Services: 41 purchases for 35 caregivers
- ✓ Trualta Online Caregiver Portal Subscribers: 632

Veteran-Directed Program 2025

Partnership with the Chillicothe, Cincinnati, Columbus (Ohio), and Huntington (West Virginia) Veterans Affairs Medical Centers (VAMC) that allow Veterans of any age to self-direct the care they receive in their home. In 2025, the AAA7 added a partnership with the Columbus VAMC. The Veteran-Directed Program serves 17 counties including Adams, Athens, Brown, Clinton, Fayette, Fairfield, Gallia, Highland, Hocking, Jackson, Lawrence, Meigs, Pickaway, Pike, Ross, Scioto and Vinton.

- ✓ Served 127 Veterans

Hospital2Home Program 2025

Voucher program for those eligible who are being discharged from hospital to home. Services provided can include personal care, home-delivered meals and telephonic assistance to help individuals who are returning to their homes after a brief hospital stay reduce the chance of readmission.

- ✓ Consumers Served: 176 for 1,674 hours
- ✓ Home Delivered Meals: 2,296 meals for 93 consumers
- ✓ Personal Care Hours: 3,959.5 hours for 151 consumers

Medicare Assistance 2025

The AAA7 provides assistance to individuals on Medicare through several ways, including: Medicare premium assistance program eligibility determination and applications, Medicare Part D applications, help with finding a Medicare supplemental insurance, assistance with general questions about Medicare, and providing references to Agency and community resources.

- ✓ Overall Contacts: 22,959
- ✓ Combined Savings for Eligible Individuals Contacting the AAA7: $7,494,894

Regional Long-Term Care Ombudsman Program 2025

The Regional Long-Term Care Ombudsman Program advocates for excellence in long-term services and supports wherever consumers reside. Paid staff and trained volunteers work to resolve complaints regarding services, assist individuals in selecting providers, and share information about benefits and consumer rights. Ombudsman ensure consumer access by maintaining a regular presence in long-term care facilities and educating consumers about the program and their rights. Ombudsman are not regulators; rather, they work collaboratively with consumers, families, providers, and regulatory agencies to advocate for excellence in services and supports.

- ✓ Top Five Complaints of 2025:
  1) Response to Requests for Assistance;
  2) Dignity and Respect;
  3) Unattended Symptoms;
  4) Food Services;
  5) Personal Hygiene.
- ✓ Ombudsman and Ombudsman Volunteers served 1,845 consumers in 2025. This number does not include numerous consultations with service providers.
- ✓ Ombudsman staff investigated 403 complex complaints, in addition to handling numerous uncomplicated complaints.
- ✓ Region 7 Ombudsman had a resolution rate for complaints received of 96%.
- ✓ Region 7 facilities include: 44 Nursing Homes; 21 Assisted Living Facilities; 11 Residential Facility Class Two (RF2) Homes.

Home Repair Program 2025

Funded by the Ohio Department of Development Housing Trust Fund Housing Assistance Grant Program and the State of Ohio Senior Community Services Program. Available for eligible seniors age 60 and over who live in and own their home.

- ✓ Consumers Served: 23
- ✓ 50 jobs including: bathroom modifications, HVAC, ramps, and hot water tanks.
- ✓ $241,554.82 total amount spent on all jobs.

Wellness Programs 2025

Programs provided at no cost through the AAA7 that can help individuals with falls prevention. These evidence-based programs included: Bingocize, Matter of Balance, and Tai Chi for Arthritis and Falls Prevention.

- ✓ Bingocize: 1,099 sessions / 107 participants
- ✓ Matter of Balance: 124 sessions / 20 participants
- ✓ Tai Chi for Arthritis and Falls Prevention: 452 sessions / 63 participants

Senior Farmers' Market Nutrition Program 2025

The Senior Farmers' Market Nutrition Program (SFMNP) is a federally-funded program administered by the United States Department of Agriculture's Food and Nutrition Services Agency, and in Ohio, by the Ohio Department of Aging (ODA). SFMNP provides eligible older adults with $50 in benefits each growing season to use at participating farmers' markets and roadside stands to purchase produce.

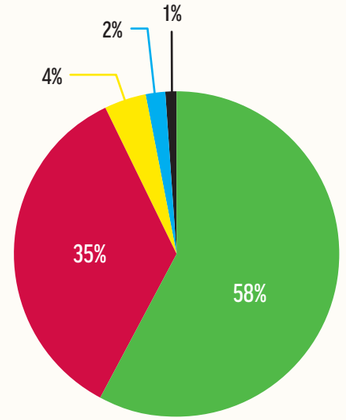
- ✓ 4,044 consumers

AAA 7

2025 Financial Overview

REVENUE AND SUPPORT

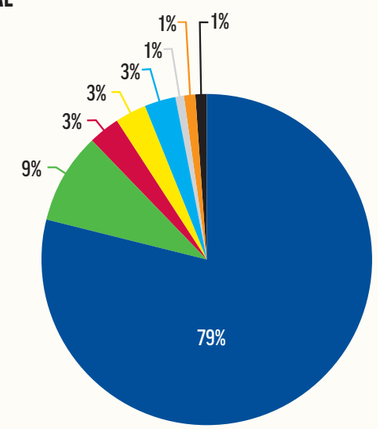
Federal Funds	$62,371,544
State Funds	$37,593,395
Consumers' Contribution Toward Their Care	$644,900
Veteran-Directed Program	$3,881,617
Other Revenue (Including Interest)	$2,298,441
TOTAL	**$106,789,897**



REVENUE AND SUPPORT 2025

EXPENDITURES

Dollars Going Directly Into the Community to Purchase Consumer Services	$83,543,318
Veteran-Directed Services	$2,985,787
Veteran-Directed Administration	$585,937
Administration	$3,543,501
Case Management	$9,777,362
Assessment	$1,474,793
Screening-Resource Center	$696,028
Other (Ombudsman, Home Choice Pre-Transition and Consumer Services, CLSS, Ohio Home Care Waiver and 1915i Specialized Recovery Services)	$3,652,805
TOTAL	**$106,259,531**



EXPENDITURES 2025