



Updates

Welcome to our inaugural newsletter designed to strengthen communication across our Provider Network! In each issue, we'll share important updates, key announcements, and helpful information to keep Providers informed. Please stay tuned for future updates and additional information in upcoming issues.

We were grateful for the opportunity to connect with so many of you during our February Provider Meeting. During the session, we heard valuable information from the four plans partnering with MyCare in our region. If you have additional questions, we encourage you to contact the plans directly (contact info below).

For more MyCare and Provider-related resources, visit the link on the Home Page of our website or scan the QR code to the right to learn more.



MyCare Contacts

- [Anthem Blue Cross and Blue Shield](#): 833-727-2170
email: ohltssproviderinquires@anthem.com
- [Buckeye Health Plan](#): 833-998-4892
email: Ohiocontracting@centene.com
- [CareSource](#): 800-488-0134
email: CareSourceOHLTSSHCBSSupport@caresource.com
- [Molina Healthcare of Ohio](#): 855-322-4079
email: OH_Contract_Requests@MolinaHealthCare.com

Electronic Visit Verification (EVV)

- Ohio Department of Medicaid Help Desk: 800-805-1516
- EVV Sandata Provider Hotline: 855-805-3505
- Alternate Vendors Support: 844-289-4246
- OHAItEVV@Sandata.com

