

Transportation Resources

Area Agency on Aging District 7

Updated 5/2023



County of Residence	How to Request Non-Emergency Medical Transportation <i>*The scheduler may need to confirm your Medicaid eligibility prior to scheduling your transportation.</i>
Adams	Call FRS at 937-779-3212
Brown	Call FRS at 937-483-1617
Gallia	Call Gallia County Job and Family Services at 740-578-3374
Highland	Call FRS at 937-779-3212 or 937-393-0585
Jackson	Call Jackson-Vinton CAO Transportation Program at 740-395-0260 or 740-384-0648 or 1-866-471-4455.
Lawrence	Call Lawrence County Job and Family Services at 740-532-3324, ext. 6227.
Pike	Call Pike County Job and Family Services at 740-947-2171 ext. 8841
Ross	Call Natalie Coper, Ross County Job and Family Services Transportation Department at 740-380-4041.
Scioto	Call Scioto County Job and Family Services at 740-354-6661 (Option 1).
Vinton	Call Jackson-Vinton CAO Transportation Program at 740-395-0260 or 740-384-0648 or 1-866-471-4455.

County Department of Job and Family Services Transportation - What You Need to Know:

- Please contact your local JFS to inquire if you need to fill out paperwork if you have not been transported by them previously.
- JFS may need up to two weeks' notice for transportation requests. Please contact your JFS as soon as you are aware of an appointment.
- Be prepared to leave a voicemail when calling your JFS. Be sure to include all trip information such as:
 - o *Your name, address, and phone number.*
 - o *Doctor or facility name, including the address.*
 - o *Time of appointment or pick up time being requested.*
 - o *Estimated appointment length/return time to transport home.*
 - o *Any equipment needs, such as: Do you ride in a wheelchair or take one with you? Do you take oxygen with you?*
 - o *Time of appointment or pick up time being requested.*

Medicaid Managed Care Transportation

If you are on a Managed Care Plan, call the number below for your plan.

- **AmeriHealth Caritas:** 1-833-664-6368
- **Humana:** 1-855-739-5986
- **Anthem:** 1-800-282-9720
- **Molina Health Care:** 1-866-642-9279
- **Buckeye Health Plan:** 1-866-531-0615
- **United Healthcare:** 1-800-895-2017
- **CareSource:** 1-800-488-0134

You can also call the **Ohio Medicaid Hotline** with any transportation questions or concerns: 1-800- 324-8680 (website is ohiomh.com).